

MELWOOD OAKS HOMEOWNERS ASSOCIATION, INC.

c/o Sunvast Properties, Inc.,
321 Interstate Blvd., Sarasota, FL., 34240
Tel: 941-378-0260 info@sunvast.net www.melwoodoaks.com

11-25-2022

Dear Melwood Oak Residents,

As most of you are aware we negotiated a new contract with Spectrum to include providing internet with the basic cable package. This decision will save the over 80% of Melwood Oaks residents that use Spectrum internet/wifi a significant amount of money out of pocket monthly. This change was scheduled to occur on November 11th. The day before it was supposed to take effect we received this notification from Spectrum:

To ensure Spectrum can deliver the speed specified in the agreement, the gig required a node split. Due to nationwide supply chain issues, Spectrum construction won't be able to accomplish the node split by Nov 11, 2022. Our construction department is stating the node split will be tentatively accomplished no later than 12/31/2022.

Spectrum mailed the attached notification to our residents regarding the change to our basic cable services (Television) in our Bulk Contract. Melwood Oaks internet/wifi services can/will not be updated in our contract with Spectrum until the node split is completed. Spectrum customers will have to continue to pay for the internet/wifi until this construction work is completed by Spectrum. We apologize for the delay and will keep you updated if we receive any other news. Thank you and wishing everyone a Happy Holiday Season.

- Melwood Oaks